




PROBLEM SOLVING AND DECISION MAKING TECHNIQUES

Reference: SAFE-005-0322

 <p>Awarded Qualification « Problem Solving and Decision making Techniques » Certificate</p>	 <p>Length 2 days - 12 hours</p>	 <p>Language English</p>	 <p>Location France Paris</p>
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OBJECTIVES

- To use appropriate problem solving and decision making techniques, adapted to the context of preventing safety risk management or investigating incidents.

AUDIENCE & PREREQUISITES

All personnel involved in the safety process, either in charge of conceiving and conducting an accident prevention program or taking part in an aviation accident or incident investigation.
Multinational course, English intermediate level (B1/B2).

COURSE CONTENT

- Problem solving: what the problem is and is not, how to find out facts and opinions, defining the problem causes, working out possible solutions, and selecting the most appropriate.
- Making a decision: implementing, protecting and controlling an action plan.
- Reasoning method applicable to solve a Safety Risk Management or an analysis of incident.
- Practical exercises and case studies.